

Otero County Electric Cooperative



A Touchstone Energy® Cooperative 

Chief Executive Officer

Mario Romero

Cloudcroft Office

404 Burro Avenue • P.O. Box 227
Cloudcroft, NM 88317
575-682-2521

Carrizozo Office

507 Twelfth Street • P. O. Box 669
Carrizozo, NM 88301
575-648-2352

Alto Office

1135 Hwy. 48 • P.O. Box 1135
Alto, NM 88312
575-336-4550

Emergency and Outages

800-548-4660

Fax • 575-682-3109

Website • www.ocec-inc.com

Office Hours

8:00 a.m.–5:00 p.m. (M-F)

Board of Trustees

President

Charles Mulcock, SE District

Vice President

Denny Burnett, SE District

Secretary

Marty Mills, Central District

Treasurer

Scott Shafer, NW District

Vacant, SW District

Bill Bird, NE District

Cheri Hass, Central District

David Powers, NE District

Tim Rabon, SW District

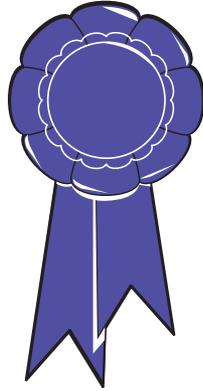
Preston Stone, NW District

Board Meeting

The Board of Trustees meets the third Friday of the month at 9:00 a.m. at the Cooperative.

Employee and Trustee Career Anniversaries

Serving our members is top priority at OCEC, and we couldn't do it without the great men and women who devote their time and energy to providing safe, reliable electricity to you. Congratulations to the following employees and trustees for reaching notable milestones in their years of service.



5 Years

Janscen Davis

Equipment Operator

Wes Green

Journeyman Lineman

Delbert Lucero

System Engineer

Julie Walker-Grinder

Chief Finance Officer

Randy Worley

GIS Specialist

Denny Burnett

Trustee, SE District

10 Years

Tim Rabon

Trustee, SW District

Scott Shafer

Trustee, NW District

15 Years

Kelli Pruett

Manager of Member Services

25 Years

Mike Winrow

Meter/Collections Supervisor

Apply for a Rebate!

Be sure to apply for a rebate from our Energy Efficiency Program. You could be eligible for money back on qualifying purchases of appliances, insulation, televisions, and much more.

Visit your local OCEC office or website for additional details:
www.ocec-inc.com

Electrical Safety Tips for Hunters

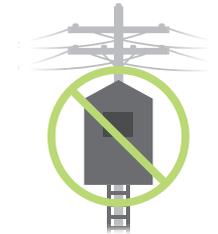
This hunting season, be aware of electrical equipment and take necessary precautions while hunting. Keep these safety tips in mind as you enjoy the great outdoors.

❑ Take notice of

posted warning signs and keep clear of electrical equipment.

❑ Be careful in wooded

areas where power lines may not be as visible.



❑ **Do not** place deer stands on utility poles or climb poles. Energized lines and equipment can conduct electricity to anyone who comes in contact with them, causing shock or electrocution.

❑ **Do not** shoot at or near power lines or insulators.

This institution is an equal opportunity provider and employer.

Stay Connected During Power Outages

In the utility business, we know rough weather will occur, and sometimes power outages simply can't be avoided. But when members of OCEC experience an outage, there are ways they can stay informed about what is going on, and when they can expect their power to be restored. Ways OCEC notifies members include:

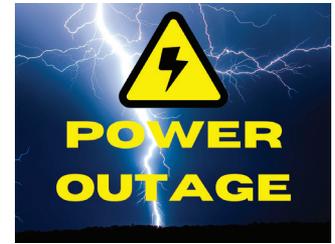
Outage Map: Available through SmartHub app on mobile devices or OCEC's website, www.cec-inc.com, by clicking the "Outage Map" button in the upper right-hand corner of the home page. Shows location of current outages with number of people affected.

Social Media: Outage updates are posted on OCEC's Facebook (FB) Page. Don't use Facebook? No problem, there is a feed of our [Facebook page](#) directly on the home page of our website—no need to log in or have a Facebook account to see what is posted.

Email: Emails can be sent using the Outage Management System (OMS) with updates on restoration, causes of outages, and even if there is a planned outage in your area. OCEC must have an outage email on file for you in order to receive these notifications. If you would like to receive outage notifications, include your email with your payment stub or call us and we will add **your email address** to the system.

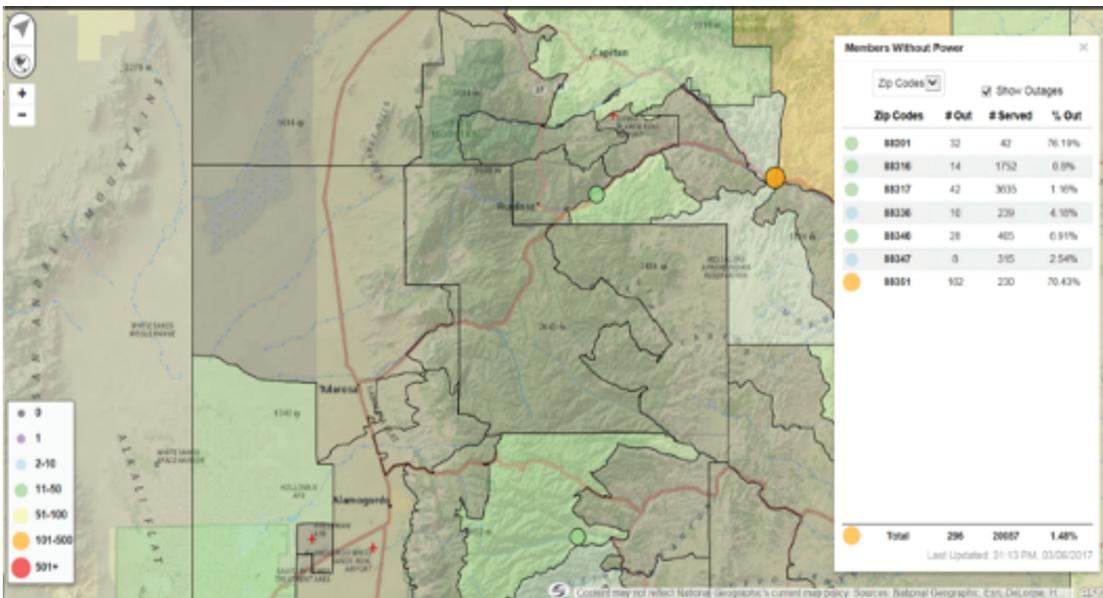
By Phone: If you are experiencing an outage that has lasted for several hours, are unable to access any of the above avenues and would like an update, call

800-548-4660 and member service representatives or dispatchers will be happy to give you any news that may be available. The outage reporting number is answered by a central dispatch location at night, on weekends, and holidays. This service answers calls for multiple co-ops across the U.S., and in instances of record high temps, there may be times when it is difficult to get through to report your outage. Please keep trying or check our outage map to see if your area may be included in an outage we are already aware of.



Knowledge is Power

Knowledge is power, and when it comes to outages, knowledge is also a comfort because it can tell you when the lights may be coming back on. With this knowledge, you can take any steps necessary to protect your family and your property. Providing up-to-date outage information is a great example of how co-ops work to keep members informed about their service and is part of OCEC's ongoing effort to provide the highest quality of service at the lowest possible cost.



An example of an outage map available on OCEC's website, www.cec-inc.com or through the SmartHub mobile app.