

## Beware of Scammers

Potential thieves are attempting to scam Otero County Electric Co-op members by calling to demand immediate payment of electric bills.

In recent weeks, several members have received calls from someone claiming to be from OCEC advising that the member's electric service is going to be cut off if the amount due is not paid immediately. The caller ID may possibly show that the call is coming from OCEC and if you call the number back, will even be answered as Otero County Electric, when it really isn't.

While OCEC does make phone calls to customers with past due accounts, a final date for payment before disconnection will always be given. We will never demand immediate payment, ask you to wire money or purchase a pre-paid card to pay with.

If you receive one of these calls you believe to be a scam, or if you question the validity of a payment demand, please call our office at 800-548-4660.

## Stop by the Office and Celebrate Co-op Month

OCEC wants you to help us celebrate Co-op month. Stop by any OCEC office on Friday, October 19 for cookies, coffee, and giveaways for those who stop by. Our members are what make us great!

### Did you know?

You can obtain your account balance, pay your bill or set up automatic payments by calling our interactive voice response system (IVR) at 1-844-846-2695. This is a simple, convenient way to access your electric account information 24 hours a day.



### Energy Efficiency Tip of the Month



Cooler temps are just around the corner! Is your home's heating system ready? Remember to replace furnace filters once a month or as recommended. If you heat your home with warm-air registers, base-board heaters or radiators, remember to clean them regularly to increase efficiency.

**SAFE, RELIABLE, AFFORDABLE ENERGY.**

**THEN. NOW. ALWAYS.**

*We are proud to power your life.*

**OCTOBER IS NATIONAL CO-OP MONTH**

### Board of Trustees



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President • SE District



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**Tim Rabon**  
Trustee • SW District



**Preston Stone**  
Trustee • NW District

### Board Meeting

The board of trustees meets the third Friday of the month at 9:00 a.m. at the cooperative.



# OTERO COUNTY ELECTRIC COOPERATIVE, INC.

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404 Burro Avenue  
PO Box 227  
Cloudcroft, NM 88317  
575-682-2521

**Carrizozo Office**  
513 12th Avenue  
PO Box 669  
Carrizozo, NM 88301  
575-648-2352

**Alto Office**  
1135 Hwy. 48  
PO Box 1135  
Alto, NM 88312  
575-336-4550

**Emergency/Outages**  
800-548-4660  
**Fax**  
575-682-3109  
**General Manager • Mario Romero**

**Website Address**  
www.ocec-inc.com  
**Office Hours**  
8:00 a.m.–5:00 p.m. (M-F)