

## Update Member Information

Members are encouraged to update contact information to ensure they are receiving appropriate notifications about outages and other critical communication from your co-op. It is always a good idea to make sure we have your current phone number, mailing address (especially if you receive your bill electronically), email address, and proper physical address. In addition, it is important for account records to be updated if there is medical equipment being used in your home that is dependent on electricity. We do not share this information with anyone and will only use email communications in the event of an outage affecting your area or other pertinent communications that may affect co-op members. Visit our website at [www.ocec-inc.com](http://www.ocec-inc.com) or call your local cooperative office to speak to a friendly member service representative who can guide you through updating your information.



### The Best Possible Service from OCEC

Having good people who work for a company is critical in ensuring that members receive the best service possible. OCEC is fortunate to have some of the greatest employees and board members who work hard every day to make sure that our members needs are taken care of. It is not just the linemen you see in the field that help make OCEC a great cooperative. It takes a lot of other workers—from front office staff to accounting personnel, and meter readers to engineers—to be certain members receive the best service possible.

**OCEC would like to congratulate the following employees who have reached a notable employment anniversary:**

#### Employees

- Amanda Marshall:** 5 years
- Jerry Porteous:** 5 years
- Jacob Verdugo:** 5 years
- Kathy Powell:** 10 years
- Debbie Zintak:** 10 years
- Leslie Samora:** 15 years
- Kelley Sanders:** 15 years
- Chris Ventura:** 15 years
- Andy Carrell:** 20 years
- Nikko Chavez:** 20 years
- John Martin:** 20 years

#### Trustees

- Marty Mills:** 5 years
- Fred Hansen:** 30 years

### Office Closure

Our offices will be closed on Monday, September 3, 2018 in observance of Labor Day. To report an outage please call 575-682-2521.



### Outages and Summer Storms

Monsoon season is upon us. Summer storms and high winds that topple utility poles and power lines cause many summer power outages. It's important to stay clear of downed power lines at all times, even during cleanup efforts. Be alert to the possibility that tree limbs or debris may hide an electrical hazard.

Assume that any dangling wires you encounter are electrical and treat all downed or hanging lines as if they are energized and dangerous. If you are driving and come upon a downed power line, stay in your vehicle, warn others to stay away and contact emergency personnel or Otero County Electric Cooperative.

During an outage, OCEC recommends turning off electrical appliances and unplugging major equipment, including air conditioning units, computers and televisions. Your circuits could overload when power returns if everything is still on and plugged in. Leave one light on to indicate that power has been restored. Wait a few minutes then turn on other appliances and equipment one at a time.

**Rest assured OCEC is doing the best they can to restore power as quickly and as safe as possible when power outages occur.**

### Board of Trustees



**Charles Mulcock**  
President • SE District



**Matt Flotte**  
Vice President • Cent. District



**Denny Burnett**  
Secretary • SE District



**Scott Shafer**  
Treasurer • NW District



**Russell Bell**  
Trustee • SW District



**Bill Bird**  
Trustee • NE District



**Fred Hansen**  
Trustee • NE District



**Marty Mills**  
Trustee • Central District



**Tim Rabon**  
Trustee • SW District



**Preston Stone**  
Trustee • NW District

### Board Meeting

The board of trustees meets the third Friday of the month at 9:00 a.m. at the cooperative.



# OTERO COUNTY ELECTRIC COOPERATIVE, INC.

**Cloudcroft Office**  
404 Burro Avenue  
PO Box 227  
Cloudcroft, NM 88317  
575-682-2521

**Carrizozo Office**  
513 12th Avenue  
PO Box 669  
Carrizozo, NM 88301  
575-648-2352

**Alto Office**  
1135 Hwy. 48  
PO Box 1135  
Alto, NM 88312  
575-336-4550

**Emergency/Outages**  
800-548-4660  
**Fax**  
575-682-3109  
**General Manager • Mario Romero**

**Website Address**  
[www.ocec-inc.com](http://www.ocec-inc.com)  
**Office Hours**  
8:00 a.m.–5:00 p.m. (M-F)